# 1

# WHY CARE ABOUT CARING?

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# THE FUNDAMENTAL NATURE OF CARING

Want to ask what it means to care and to lay down the lines along which analysis will proceed in chapters two and three. It seems obvious in an everyday sense why we should be interested in caring. Everywhere we hear the complaint "Nobody cares!" and our increasing immersion in bureaucratic procedures and regulations leads us to predict that the complaint will continue to be heard. As human beings we want to care and to be cared for. Caring is important in itself. It seems necessary, however, to motivate the sort of detailed analysis I propose; that is, it is reasonable in a philosophical context to ask: Why care about caring?

If we were starting out on a traditional investigation of what it means to be moral, we would almost certainly start with a discussion of moral judgment and moral reasoning. This approach has obvious advantages. It gives us something public and tangible to grapple with—the statements that describe our thinking on moral matters. But I shall argue that this is not the only—nor even the best—starting point. Starting the discussion of moral matters with principles, definitions, and demonstrations is rather like starting the solution of a mathematical problem formally. Sometimes we can and do proceed this way, but when the problematic situation is new, baffling, or especially complex, we cannot start this way. We have to operate in an intuitive or receptive mode that is somewhat mysterious, internal, and nonsequential. After the solution has been found by intuitive methods, we may proceed with the construction of a formal demonstration or proof. As the mathematician Gauss put it:

"I have got my result but I do not know yet how to get (prove) it."

A difficulty in mathematics teaching is that we too rarely share our fundamental mathematical thinking with our students. We present everything ready-made as it were, as though it springs from our foreheads in formal perfection. The same sort of difficulty arises when we approach the teaching of morality or ethical behavior from a rational-cognitive approach. We fail to share with each other the feelings, the conflicts, the hopes and ideas that influence our eventual choices. We share only the justification for our acts and not what motivates and touches us.

I think we are doubly mistaken when we approach moral matters in this mathematical way. First, of course, we miss sharing the heuristic processes in our ethical thinking just as we miss that sharing when we approach mathematics itself formally. But this difficulty could be remedied pedagogically. We would not have to change our approach to ethics but only to the teaching of ethical behavior or ethical thinking. Second, however, when we approach moral matters through the study of moral reasoning, we are led quite naturally to suppose that ethics is necessarily a subject that must be cast in the language of principle and demonstration. This, I shall argue, is a mistake.

Many persons who live moral lives do not approach moral problems formally. Women, in particular, seem to approach moral problems by placing themselves as nearly as possible in concrete situations and assuming personal responsibility for the choices to be made. They define themselves in terms of caring and work their way through moral problems from the position of one-caring.<sup>2</sup> This position or attitude of caring activates a complex structure of memories, feelings, and capacities. Further, the process of moral decision making that is founded on caring requires a process of concretization rather than one of abstraction. An ethic built on caring is, I think, characteristically and essentially feminine—which is not to say, of course, that it cannot be shared by men, any more than we should care to say that traditional moral systems cannot be embraced by women. But an ethic of caring arises, I believe, out of our experience as women, just as the traditional logical approach to ethical problems arises more obviously from masculine experience.

One reason, then, for conducting the comprehensive and appreciative investigation of caring to which we shall now turn is to capture conceptually a feminine—or simply an alternative—approach to matters of morality.

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# WHAT DOES IT MEAN TO CARE?

Our dictionaries tell us that "care" is a state of mental suffering or of engrossment: to care is to be in a burdened mental state, one of anxiety, fear, or solicitude about something or someone. Alternatively, one cares for something or someone if one has a regard for or inclination toward that something or someone. If I have an inclination toward mathematics, I may willingly spend some time with it, and if I have a regard for you, what you think, feel, and desire will matter to me. And, again, to care may mean to be charged with the protection, welfare, or maintenance of something or someone.

These definitions represent different uses of "care" but, in the deepest and about human sense, we shall see that elements of each of them are involved in caring. In one sense, I may equate "cares" with "burdens"; I have cares in certain matters (professional, personal, or public) if I have burdens or worries, if I fret over current and projected states of affairs. In another sense, I care for someone if I feel a stir of desire or inclination toward him. In a related sense, I care for someone if I have regard for his views and interests. In the third sense, I have the care of an elderly relative if I am charged with the responsibility for his physical welfare. But, clearly, in the deep human sense that will occupy us, I cannot claim to care for my relative if my caretaking is perfunctory or grudging.

We see that it will be necessary to give much of our attention to the one-caring in our analysis. Even though we sometimes judge caring from the outside, as third-persons, it is easy to see that the essential elements of caring are located in the relation between the one-caring and the cared-for. In a lovely little book, *On Caring*, Milton Mayeroff describes caring largely through the view of one-caring. He begins by saying: "To care for another person, in the most significant sense, is to help him grow and actualize himself."

I want to approach the problem a bit differently, because I think emphasis on the actualization of the other may lead us to pass too rapidly over the description of what goes on in the one-caring. Further, problems arise in the discussion of reciprocity, and we shall feel a need to examine the role of the cared-for much more closely also. But Mayeroff has given us a significant start by pointing to the importance of constancy, guilt, reciprocation, and the limits of caring. All of these we shall consider in some detail.

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Let's start looking at caring from the outside to discover the limitations of that approach. In the ordinary course of events, we expect some action from one who claims to care, even though action is not all we expect. How are we to determine whether Mr. Smith cares for his elderly mother, who is confined to a nursing home? It is not enough, surely, that Mr. Smith should say, "I care." (But the possibility of his saying this will lead us onto another path of analysis shortly. We shall have to examine caring from the inside.) We, as observers, must look for some action, some manifestation in Smith's behavior, that will allow us to agree that he cares. To care, we feel, requires some action in behalf of the cared-for. Thus, if Smith never visits his mother, nor writes to her, nor telephones her, we would be likely to say that, although he is charged formally with her care—he pays for her confinement—he does not really care. We point out that he seems to be lacking in regard, that he is not troubled enough to see for himself how his mother fares. There is no desire for her company, no inclination toward her. But notice that a criterion of action would not be easy to formulate from this case. Smith, after all, does perform some action in behalf of his mother: he pays for her physical maintenance. But we are looking for a qualitatively different sort of action.

Is direct, externally observable action necessary to caring? Can caring be present in the absence of action in behalf of the cared-for? Consider the problem of lovers who cannot marry because they are already committed to satisfactory and honorable marriages. The lover learns that his beloved is ill. All his instincts cry out for his presence at her bedside. Yet, if he fears for the trouble he may bring her, for the recriminations that may spring from his appearance, he may stay away from her. Surely, we would not say in such a case that the lover does not care. He is in a mental state of engrossment, even suffering; he feels the deepest regard and, charged by his love with the duty to protect, he denies his own need in order to spare her one form of pain. Thus, in caring, he chooses not to act directly and tenderly in response to the beloved's immediate physical pain. We see that, when we consider the action component of caring in depth, we shall have to look beyond observable action to acts of commitment, those acts that are seen only by the individual subject performing them.

In the case of the lover whose beloved has fallen ill, we might expect him to express himself when the crisis has passed. But even this might not happen. He might resolve never to contact her again, and his caring could then be known only to him as he renews his resolve again and

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again. We do not wish to deny that the lover cares, but clearly, something is missing in the relationship: caring is not completed in the cared-for. Or, consider the mother whose son, in young adulthood, leaves home in anger and rebellion. Should she act to bring about reconciliation? Perhaps. Are we sure that she does not care if she fails to act directly to bring him into loving contact with his family? She may, indeed, deliberately abstain from acting in the belief that her son must be allowed to work out his problem alone. Her regard for him may force her into anguished and carefully considered inaction. Like the lover, she may eventually express herself to her son—when the crisis has passed—but then again, she may not. After a period of, say, two years, the relationship may stabilize, and the mother's caring may resume its usual form. Shall we say, then, that she "cares again" and that for two years she "did not care"?

There are still further difficulties in trying to formulate an action criterion for caring. Suppose that I learn about a family in great need, and suppose that I decide to help them. I pay their back rent for them, buy food for them, and supply them with the necessities of life. I do all this cheerfully, willingly spending time with them. Can it be doubted that I care? This sort of case will raise problems also. Suppose both husband and wife in this family want to be independent, or at least have a latent longing in this direction. But my acts tend to suppress the urge toward independence. Am I helping or hindering? Do I care or only seem to care? If it must be said that my relation to the needy family is not, properly, a caring relation, what has gone wrong?

Now, in this brief inspection of caring acts, we have already encountered problems. Others suggest themselves. What of indirect caring, for example? What shall we say about college students who engage in protests for the blacks of South Africa or the "boat people" of Indochina or the Jews of Russia? Under what conditions would we be willing to say that they care? Again, these may be questions that can be answered only by those claiming to care. We need to know, for example, what motivates the protest. Then, as we shall see, there is the recurring problem of "completion." How is the caring conveyed to the cared-for? What sort of meeting can there be between the one-caring and the cared-for?

We are not going to be able to answer all of these questions with certainty. Indeed, this essay is not aiming toward a systematic exposition of criteria for caring. Rather, I must show that such a systematic effort is, so far as the system is its goal, mistaken. We expend the effort as much to show what is not fruitful as what is. It is not my aim to be able to sort

cases at the finish: A cares, B does not care, C cares but not about D, etc. If we can understand how complex and intricate, indeed how subjective, caring is, we shall perhaps be better equipped to meet the conflicts and pains it sometimes induces. Then, too, we may come to understand at least in part how it is that, in a country that spends billions on caretaking of various sorts, we hear everywhere the complaint, "Nobody cares."

In spite of the difficulties involved, we shall have to discuss behavioral indicators of caring in some depth, because we will be concerned about problems of entrusting care, of monitoring caretaking and assigning it. When we consider the possibility of institutional caring and what might be meant by the "caring school," we shall need to know what to look for. And so, even though the analysis will move us more and more set 131667 toward first- and second-person views of caring, we shall examine caring acts and the "third-person" view also. In this initial analysis, we shall return to the third-person view after examining first- and second-person aspects.

So far, we have talked about the action component of caring, and we certainly have not arrived at a determinate set of criteria. Suppose, now, that we consider the engrossment we expect to find in the one-caring. When Mr. Smith, whose "caring" seems to us to be at best perfunctory, says, "I care," what can he mean? Now, clearly we can only guess, because Mr. Smith has to speak for himself on this. But he might mean: (1) I do care. I think of my mother often and worry about her. It is an awful burden. (2) I do care. I should see her more often, but I have so much to do—a houseful of kids, long working hours, a wife who needs my companionship. . . . (3) I do care. I pay the bills, don't I? I have sisters who could provide company. . . .

These suggested meanings do not exhaust Mr. Smith's possibilities, but they give us something to work with. In the first case, we might rightly conclude that Mr. Smith does not care for his mother as much as he does for himself as caretaker. He is burdened with cares, and the focus of his attention has shifted inward to himself and his worries. This, we shall see, is a risk of caring. There exists in all caring situations the risk that the one-caring will be overwhelmed by the responsibilities and duties of the task and that, as a result of being burdened, he or she will cease to care for the other and become instead the object of "caring." Now, here—and throughout our discussion on caring—we must try to avoid equivocation. There are, as we have noted, several common meanings of "to care," but no one of them yields the deep sense for which we are probing.

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When it is clear that "caring" refers to one of the restricted senses, or when we are not yet sure to what it refers, I shall enclose it in quotes. In the situation where Mr. Smith is burdened with cares, he is the object of "caring."

In the third case, also, we might justifiably conclude that Mr. Smith does not care. His interest is in equity. He wants to be credited with caring. By doing something, he hopes to find an acceptable substitute for genuine caring. We see similar behavior in the woman who professes to love animals and whisks every stray to the animal shelter. Most animals, once at the shelter, suffer death. Does one who cares choose swift and merciful death for the object of her care over precarious and perhaps painful life? Well, we might say, it depends. It depends on our caretaking capabilities, on traffic conditions where we live, on the physical condition of the animal. All this is exactly to the point. What we do depends not upon rules, or at least not wholly on rules—not upon a prior determination of what is fair or equitable—but upon a constellation of conditions that is viewed through both the eyes of the one-caring and the eyes of the cared-for. By and large, we do not say with any conviction that a person cares if that person acts routinely according to some fixed rule.

The second case is difficult. This Mr. Smith has a notion that caring involves a commitment of self, but he is finding it difficult to handle the commitments he has already made. He is in conflict over how he should spend himself. Undergoing conflict is another risk of caring, and we shall consider a variety of possible conflicts. Of special interest to us will be the question: When should I attempt to remove conflict, and when should I resolve simply to live with the conflict? Suppose, for example, that I care for both cats and birds. (I must use "care for" at this stage without attempting to justify its use completely.) Having particular cats of my own and not having particular birds of my own at the same time are indications of my concern for each. But there are wild birds in my garden, and they are in peril from the cats. I may give the matter considerable thought. I feed the cats well so that they will not hunt out of hunger. I hang small bells on their collars. I keep bird cages ready for victims I am able to rescue. I keep bird baths and feeders inaccessible to the cats. Beyond this, I live with the conflict. Others might have the cats declawed, but I will not do this. Now, the point here is not whether I care more for cats than birds, or whether Ms. Jones (who declaws her cats) cares more for birds than I do. The point lies in trying to discern the kinds of things I must think about when I am in a conflict of caring.

When my caring is directed to living things, I must consider their natures, ways of life, needs, and desires. And, although I can never accomplish it entirely, I try to apprehend the reality of the other.

This is the fundamental aspect of caring from the inside. When I look at and think about how I am when I care, I realize that there is invariably this displacement of interest from my own reality to the reality of the other. (Our discussion now will be confined to caring for persons.) Kierkegaard has said that we apprehend another's reality as possibility. To be touched, to have aroused in me something that will disturb my own ethical reality, I must see the other's reality as a possibility for my own. This is not to say that I cannot try to see the other's reality differently. Indeed, I can. I can look at it objectively by collecting factual data; I can be look at it historically. If it is heroic, I can come to admire it. But this sort of looking does not touch my own ethical reality; it may even distract me from it. As Kierkegaard put it:

Ethically speaking there is nothing so conducive to sound sleep as admiration of another person's ethical reality. And again ethically speaking, if there is anything that can stir and rouse a man, it is a possibility ideally requiring itself of a human being.

But I am suggesting that we do not see only the direct possibilities for becoming better than we are when we struggle toward the reality of the other. We also have aroused in us the feeling, "I must do something." When we see the other's reality as a possibility for us, we must act to eliminate the intolerable, to reduce the pain, to fill the need, to actualize the dream. When I am in this sort of relationship with another, when the other's reality becomes a real possibility for me, I care. Whether the caring is sustained, whether it lasts long enough to be conveyed to the other, whether it becomes visible in the world, depends upon my sustaining the relationship or, at least, acting out of concern for my own ethicality as though it were sustained.

In this latter case, one in which something has slipped away from me or eluded me from the start but in which I strive to regain or to attain it, I experience a genuine caring for self. This caring for self, for the *ethical* self, can emerge only from a caring for others. But a sense of my physical self, a knowledge of what gives me pain and pleasure, precedes my caring for others. Otherwise, their realities as possibilities for my own reality would mean nothing to me. When we say of someone, "He cares only for himself," we mean that, in our deepest sense, he does not care at all. He

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has only a sense of that physical self—of what gives him pain and pleasure. Whatever he sees in others is pre-selected in relation to his own needs and desires. He does not see the reality of the other as a possibility for himself but only as an instance of what he has already determined as self or not-self. Thus, he is ethically both zero and finished. His only "becoming" is a physical becoming. It is clear, of course, that I must say more about what is meant by "ethical reality" and "ethical self," and I shall return to this question.

I need not, however, be a person who cares only for myself in order to behave occasionally as though I care only for myself. Sometimes I behave this way because I have not thought through things carefully enough and because the mode of the times pushes the thoughtless in its own direction. 381131667 Suppose, for example, that I am a teacher who loves mathematics. I encounter a student who is doing poorly, and I decide to have a talk with him. He tells me that he hates mathematics. Aha, I think. Here is the problem. I must help this poor boy to love mathematics, and then he will do better at it. What am I doing when I proceed in this way? I am not trying to grasp the reality of the other as a possibility for myself. I have not even asked: How would it feel to hate mathematics? Instead, I project my own reality onto my student and say, You will be just fine if only you learn to love mathematics. And I have "data" to support me. There is evidence that intrinsic motivation is associated with higher achievement. (Did anyone ever doubt this?) So my student becomes an object of study and manipulation for me. Now, I have deliberately chosen an example that is not often associated with manipulation. Usually, we associate manipulation with trying to get our student to achieve some learning objective that we have devised and set for him. Bringing him to "love mathematics" is seen as a noble aim. And so it is, if it is held out to him as a possibility that he glimpses by observing me and others; but then I shall not be disappointed in him, or in myself, if he remains indifferent to mathematics. It is a possibility that may not be actualized. What matters to me, if I care, is that he find some reason, acceptable in his inner self, for learning the mathematics required of him or that he reject it boldly and honestly. How would it feel to hate mathematics? What reasons could I find for learning it? When I think this way, I refuse to cast about for rewards that might pull him along. He must find his rewards. I do not begin with dazzling performances designed to intrigue him or to change his attitude. I begin, as nearly as I can, with the view from his eyes: Mathematics is bleak, jumbled, scary, boring, boring, boring.... What

in the world could induce me to engage in it? From that point on, we struggle together with it.

Apprehending the other's reality, feeling what he feels as nearly as possible, is the essential part of caring from the view of the one-caring. For if I take on the other's reality as possibility and begin to feel its reality, I feel, also, that I must act accordingly; that is, I am impelled to act as though in my own behalf, but in behalf of the other. Now, of course, this feeling that I must act may or may not be sustained. I must make a commitment to act. The commitment to act in behalf of the cared-for, a continued interest in his reality throughout the appropriate time span, and the continual renewal of commitment over this span of time are the essential elements of caring from the inner view. Mayeroff speaks of devotion and the promotion of growth in the cared-for. I wish to start with engrossment and motivational displacement. Both concepts will require elaboration.

#### PROBLEMS ARISING IN THE ANALYSIS OF ONE-CARING

As I think about how I feel when I care, about what my frame of mind is, I see that my caring is always characterized by a move away from self. Yet not all instances of caring are alike even from the view of one-caring. Conditions change, and the time spanned by caring varies. While I care for my children throughout our mutual lifetimes, I may care only momentarily for a stranger in need. The intensity varies. I care deeply for those in my inner circles and more lightly for those farther removed from my personal life. Even with those close to me, the intensity of caring varies; it may be calm and steady most of the time and desperately anxious in emergencies.

The acts performed out of caring vary with both situational conditions and type of relationship. It may bother me briefly, as a teacher, to learn that students in general are not doing well with the subject I teach, but I cannot really be said to care for each of the students having difficulty. And if I have not taken up a serious study of the difficulties themselves, I cannot be said to care about the problem qua problem. But if one of my own students is having difficulty, I may experience the engrossment and motivational displacement of caring. Does this caring spring out of the relationship I have formed with the student? Or, is it possible that I cared

in some meaningful way before I even met the particular student?

The problems arising here involve time spans, intensity, and certain formal aspects of caring. Later, I shall explore the concept of chains of caring in which certain formal links to known cared-fors bind us to the possibility of caring. The construction of such formal chains places us in a state of readiness to care. Because my future students are related (formally, as students) to present, actual students for whom I do care, I am prepared to care for them also.

As we become aware of the problems involving time, intensity, and formal relationships, we may be led to reconsider the requirement of engrossment. We might instead describe caring of different sorts, on different levels and at varying degrees of intensity. Although I understand why several writers have chosen to speak of special kinds of caring appropriate to particular relationships, I shall claim that these efforts obscure the fundamental truth. At bottom, all caring involves engrossment. The engrossment need not be intense nor need it be pervasive in the life of the one-caring, but it must occur. This requirement does not force caring into the model of romantic love, as some critics fear,7 for our engrossment may be latent for long periods. We may say of caring as Martin Buber says of love, "it endures, but only in the alternation of actuality and latency." The difference that this approach makes is significant. Whatever roles I assume in life, I may be described in constant terms as one-caring. My first and unending obligation is to meet the other as onecaring. Formal constraints may be added to the fundamental requirement, but they do not replace or weaken it. When we discuss pedagogical caring, for example, we shall develop it from the analysis of caring itself and not from the formal requirements of teaching as a profession.9

Another problem arises when we consider situations in which we do not naturally care. Responding to my own child crying in the night may require a physical effort, but it does not usually require what might be called an ethical effort. I naturally want to relieve my child's distress. But receiving the other as he feels and trying to do so are qualitatively different modes. In the first, I am already "with" the other. My motivational energies are flowing toward him and, perhaps, toward his ends. In the second, I may dimly or dramatically perceive a reality that is a repugnant possibility for me. Dwelling in it may bring self-revulsion and disgust. Then I must withdraw. I do not "care" for this person. I may hate him, but I need not. If I do something in his behalf—defend his legal rights or

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confirm a statement he makes—it is because I care about my own ethical self. In caring for my ethical self, I grapple with the question: Must I try to care? When and for whom? A description of the ethical ideal and its construction will be essential in trying to answer these questions.

There are other limitations in caring. Not only are there those for whom I do not naturally care—situations in which engrossment brings revulsion and motivational displacement is unthinkable—but there are, also, many beyond the reach of my caring. I shall reject the notion of universal caring—that is, caring for everyone—on the grounds that it is impossible to actualize and leads us to substitute abstract problem solving and mere talk for genuine caring. Many of us think that it is not only possible to care for everyone but morally obligatory that we should do so. We can, in a sense that will need elaboration, "care about" everyone; that is, we can maintain an internal state of readiness to try to care for whoever crosses our path. But this is different from the caring-for to which we refer when we use the word "caring." If we are thoughtful persons, we know that the difference is great, and we may even deliberately restrict our contacts so that the caring-for of which we are capable does not deteriorate to mere verbal caring-about. I shall not try to maintain this linguistic distinction, because it seems somewhat unnatural, but we should keep in mind the real distinction we are pointing at: in one sense, "caring" refers to an actuality; in the other, it refers to a verbal commitment to the possibility of caring.

We may add both guilt and conflict to our growing list of problems in connection with the analysis of caring. Conflict arises when our engrossment is divided, and several cared-fors demand incompatible decisions from us. Another sort of conflict occurs when what the cared-for wants is not what we think would be best for him, and still another sort arises when we become overburdened and our caring turns into "cares and burdens." Any of these conflicts may induce guilt. Further, we may feel guilty when we fall short of doing what the cared-for wants us to do or when we bring about outcomes we ourselves did not intend to bring about. Conflict and guilt are inescapable risks of caring, and their consideration will suggest an exploration of courage.

The one-caring is, however, not alone in the caring relationship. Sometimes caring turns inward—as for Mr. Smith in his description of worries and burdens—because conditions are intolerable or because the cared-for is singularly difficult. Clearly, we need also to analyze the role of the cared-for.

#### THE CARED-FOR

We want to examine both the effects of caring on the cared-for and the special contributions that the cared-for makes to the caring relation. The first topic has received far more attention, and we shall start there also. We shall see that for (A, B) to be a caring relation, both A (the onecaring) and B (the cared-for) must contribute appropriately. Something from A must be received, completed, in B. Generally, we characterize this something as an attitude. B looks for something which tells him that A has regard for him, that he is not being treated perfunctorily.

Gabriel Marcel characterizes this attitude in terms of "disposability (disponibilité), the readiness to bestow and spend oneself and make oneself available, and its contrary, indisposability." One who is disposable recognizes that she has a self to invest, to give. She does not identify herself with her objects and possessions. She is present to the cared-for. One who is indisposable, however, comes across even to one physically present as absent, as elsewhere. Marcel says: "When I am with someone who is indisposable, I am conscious of being with someone for whom I do not exist; I am thrown back on myself."11

The one-caring, in caring, is present in her acts of caring. Even in physical absence, acts at a distance bear the signs of presence: engrossment in the other, regard, desire for the other's well-being. Caring is largely reactive and responsive. Perhaps it is even better characterized as receptive. The one-caring is sufficiently engrossed in the other to listen to him and to take pleasure or pain in what he recounts. Whatever she does for the cared-for is embedded in a relationship that reveals itself as engrossment and in an attitude that warms and comforts the cared-for.

The caring attitude, this quality of disposability, pervades the situational time-space. So far as it is in my control, if we are conversing and if I care, I remain present to you throughout the conversation. Of course, if I care and you do not, then I may put my presence at a distance, thus freeing you to embrace the absence you have chosen. This is the way of dignity in such situations. To be treated as though one does not exist is a threatening experience, and one has to gather up one's self, one's presence, and place it in a safer, more welcome environment. And, of course, it is the way of generosity.

The one cared-for sees the concern, delight, or interest in the eyes of the one-caring and feels her warmth in both verbal and body language. To the cared-for no act in his behalf is quite as important or influential as

the attitude of the one-caring. A major act done grudgingly may be accepted graciously on the surface but resented deeply inwardly, whereas a small act performed generously may be accepted nonchalantly but appreciated inwardly. When the attitude of the one-caring bespeaks caring, the cared-for glows, grows stronger, and feels not so much that he has been given something as that something has been added to him. And this "something" may be hard to specify. Indeed, for the one-caring and the cared-for in a relationship of genuine caring, there is no felt need on either part to specify what sort of transformation has taken place.

The intangible something that is added to the cared-for (and often, simultaneously, to the one-caring) will be an important consideration for us when we discuss caring in social institutions and, especially, in schools. It may be that much of what is most valuable in the teachinglearning relationship cannot be specified and certainly not prespecified. The attitude characteristic of caring comes through in acquaintance. When the student associates with the teacher, feeling free to initiate conversation and to suggest areas of interest, he or she is better able to detect the characteristic attitude even in formal, goal-oriented situations such as lectures. Then a brief contact of eyes may say, "I am still the one interested in you. All of this is of variable importance and significance, but you still matter more." It is no use saying that the teacher who "really cares" wants her students to learn the basic skills which are necessary to a comfortable life; I am not denying that, but the notion is impoverished on both ends. On the one extreme, it is not enough to want one's students to master basic skills. I would not want to choose, but if I had to choose whether my child would be a reader or a loving human being, I would choose the latter with alacrity. On the other extreme, it is by itself too much, for it suggests that I as a caring teacher should be willing to do almost anything to bring my students to mastery of the basic skills. And I am not. Among the intangibles that I would have my students carry away is the feeling that the subject we have struggled with is both fascinating and boring, significant and silly, fraught with meaning and nonsense, challenging and tedious, and that whatever attitude we take toward it, it will not diminish our regard for each other. The student is infinitely more important than the subject.

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So far in this discussion of the cared-for, I have emphasized the attitude of the one-caring and how its reception affects the cared-for. But we are interested also in the unique contribution of the cared-for to the relation. In chapter three, where we shall discuss the role of the cared-for in some detail, we shall encounter the problem of reciprocity. What exactly does the cared-for give to the relation, or does he simply receive? What responsibility does he have for the maintenance of the relation? Can he be blamed for ethical deterioration in the one-caring? How does he contribute to the construction of the ethical ideal in the one-caring?

#### **AESTHETICAL CARING**

I am going to use the expression "aesthetical caring" for caring about things and ideas, and I shall justify that use a bit later. Caring about things or ideas seems to be a qualitatively different form of caring. We 38f13fbb7 do use "care about" and "care for" in relation to objects. We say, "Mr. Smith really cares about his lawn," and "Ms. Brown cares more for her kitchen than for her children." But we cannot mean by these expressions what we have been talking about in connection with caring for persons. We may be engrossed in our lawn or kitchen, but there is no "other" toward whom we move, no other subjective reality to grasp, and there is no second person to whom an attitude is conveyed. Such "caring" may be related to caring for persons other than ourselves and, of course, it is related to the ways in which we care for ourselves, but it may also distract us from caring about persons. We can become too busy "caring" for things to care about people.

We shall encounter challenging anomalies in this area of caring also. Most of us commonly take as pejorative, "He cares only about money"; but we have mixed feelings when we hear, "He cares only about mathematics," or "She cares only about music." In part, we react this way because we feel that a person who cares only about money is likely to hurt others in his pursuit of it, while one who cares only about mathematics is a harmless and, perhaps, admirable person who is denying himself the pleasures of life in his devotion to an esoteric object. But, again, our attitude may be partially conditioned by a traditional respect and regard for the intellectual and, especially, the aesthetic, here interpreted as a sort of passionate involvement with form and nonpersonal content. It will be a special problem for us to ask about the relation between the ethical and the aesthetic and how caring, which we shall take to be the very foundation of the ethical, may be enhanced, distorted, or even diminished by the aesthetic. From the writing of T. E. Lawrence on his Arabian adventures12 to Kierkegaard's disinterested and skeptical "Mr.

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A,"" we see the loss of the ethical in a highly intellectualized aesthetic. To be always apart in human affairs, a critical and sensitive observer, to remain troubled but uncommitted, to be just so much affected or affected in just such a way, is to lose the ethical in the aesthetic.

And yet we feel, perhaps rightly, that the receptivity characteristic of aesthetic engagement is very like the receptivity of caring. Consciousness assumes a similar mode of being—one that attempts to grasp or to receive a reality rather than to impose it. Mozart spoke of hearing melodies in his head, 'and the mathematician Gauss was "seized" by mathematics. Similarly, one who cares for another is seized by the other's projects or plight and often "hears" without words having been spoken by the other. Further, the creative artist, in creating, is present to the work of art as it is forming: listening, watching, feeling, contributing. This exchange between artist and work, this sense of an apprehended or received reality that is nevertheless uniquely one's own, was attested to by Mozart when he asked: "Now, how does it happen that, while I am at work, my compositions assume the form or style which characterize Mozart and are not like anybody else's?" 16

The sense of having something created through one and only incidentally by one is reported frequently by artists. In an interview celebrating his eighty-sixth birthday, Joan Miró tried to explain his creativity to questioning interviewers. He said such things as, "The paper has magnetism," "My hand is guided by a magnetic force," "It is like I am drunk." Yet when we discuss creativity in schools our focus is almost invariably on the activity, the manipulation, the freedom. And, similarly, when we talk about caring, our emphasis is again on the action, on what might properly be called the caretaking. But the caring that gives meaning to the caretaking is too often dismissed as "sentiment." In part, our approaches to creativity and caring are induced by the dominating insistency on objective evaluation. How can we emphasize the receptivity that is at the core of both when we have no way of measuring it? Here we may ultimately decide that some things in life, and in education, must be undertaken and sustained by faith and not by objective evaluation.

Even though the receptivity characteristic of artistic creation resembles that of caring, we shall find important differences, and we are by no means convinced that artistic receptivity is correlated (in individual human beings) with the receptivity of caring. After all, we have known artistic monsters (Wagner comes to mind); men who have loved orchids and despised human life (Conan Doyle's fictional "Moriarty"); people

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such as some in the Nazi high command, who loved music and art and yet performed unbelievable cruelty on humans. And, of course, we are acquainted with those who care passionately for their families, tribes, or nations and tear the heads off enemies with gusto. We do not expect, then, to find a simple formula that will describe what our children should learn to care about in order to care meaningfully for persons. But we shall see, again, the great importance of the cared-for in contributing to caring relations. Perhaps some people find ideas and things more responsive than the humans they have tried to care for.

Finally, in our discussion of education, we shall be interested in aesthetical caring in its own right. Schools and teachers may, if they wish to do so, exercise some control over the nature and responsiveness of the potential "cared-fors" presented to students as subject matter, and there may be reasonable ways in which to give perceptive/creative modes an appropriate place alongside judgmental/evaluative modes.

## CARING AND ACTING

Let's return briefly to the issue of action. Perhaps, with a better notion of what constitutes the first- and second-person aspects of caring, we can now say something more determinate about acts of caring. Our motivation in caring is directed toward the welfare, protection, or enhancement of the cared-for. When we care, we should, ideally, be able to present reasons for our action/inaction which would persuade a reasonable, disinterested observer that we have acted in behalf of the cared-for. This does not mean that all such observers have to agree that they would have behaved exactly as we did in a particular caring situation. They may, on the contrary, see preferred alternatives. They may experience the very conflicts that caused us anxiety and still suggest a different course of action; or they may proceed in a purely rational-objective way and suggest the same or a different course. But, frequently, and especially in the case of inaction, we are not willing to supply reasons to an actual observer; our ideal observer is, and remains, an abstraction. The reasons we would give, those we give to ourselves in honest subjective thinking, should be so well connected to the objective elements of the problem that our course of action clearly either stands a chance of succeeding in behalf of the cared-for, or can have been engaged in only with the hope of effecting something for the cared-for.

Caring involves stepping out of one's own personal frame of reference into the other's. When we care, we consider the other's point of view, his objective needs, and what he expects of us. Our attention, our mental engrossment is on the cared-for, not on ourselves. Our reasons for acting, then, have to do both with the other's wants and desires and with the objective elements of his problematic situation. If the stray cat is healthy and relatively safe, we do not whisk it off to the county shelter; instead, we provide food and water and encourage freedom. Why condemn it to death when it might enjoy a vagabond freedom? If our minds are on ourselves, however—if we have never really left our own a priori frame of reference—our reasons for acting point back at us and not outward to the cared-for. When we want to be thought of as caring, we often act routinely in a way that may easily secure that credit for us.

This gives us, as outsiders to the relation, a way, not infallible to be sure, to judge caretaking for signs of real caring. To care is to act not by fixed rule but by affection and regard. It seems likely, then, that the actions of one-caring will be varied rather than rule-bound; that is, her actions, while predictable in a global sense, will be unpredictable in detail. Variation is to be expected if the one claiming to care really cares, for her engrossment is in the variable and never fully understood other, in the particular other, in a particular set of circumstances. Rule-bound responses in the name of caring lead us to suspect that the claimant wants most to be credited with caring.

To act as one-caring, then, is to act with special regard for the particular person in a concrete situation. We act not to achieve for ourselves a commendation but to protect or enhance the welfare of the cared-for. Because we are inclined toward the cared-for, we want to act in a way that will please him. But we wish to please him for his sake and not for the promise of his grateful response to our generosity. Even this motivation—to act so that the happiness and pleasure of the cared-for will be enhanced—may not provide a sure external sign of caring. We are sometimes thrown into conflict over what the cared-for wants and what we think would be best for him. As caring parents, for example, we cannot always act in ways which bring immediate reactions of pleasure from our children, and to do so may bespeak a desire, again, to be credited with caring.

The one-caring desires the well-being of the cared-for and acts (or abstains from acting—makes an internal act of commitment) to promote that well-being. She is inclined to the other. An observer, however, can-

not see the crucial motive and may misread the attitudinal signs. The observer, then, must judge caring, in part, by the following: First, the action (if there has been one) either brings about a favorable outcome for the cared-for or seems reasonably likely to do so; second, the one-caring displays a characteristic variability in her actions—she acts in a nonrule-bound fashion in behalf of the cared-for.

We shall have to spend some time and effort on the discussion of nonrule-bound, caring behavior. Clearly, I do not intend to advocate arbitrary and capricious behavior, but something more like the inconsistency advocated long ago by Ralph Waldo Emerson,18 the sort of behavior that is conditioned not by a host of narrow and rigidly defined principles but by a broad and loosely defined ethic that molds itself in situations and has a proper regard for human affections, weaknesses, and anxieties. From such an ethic we do not receive prescriptions as to how we must behave under given conditions, but we are somewhat enlightened as to the kinds of questions we should raise (to ourselves and others) in various kinds of situations and the places we might look for appropriate answers. Such an ethic does not attempt to reduce the need for human judgment with a series of "Thou shalts" and "Thou shalt nots." Rather, it recognizes and calls forth human judgment across a wide range of fact and feeling, and it allows for situations and conditions in which judgment (in the impersonal, logical sense) may properly be put aside in favor of faith and commitment.

We establish funds, or institutions, or agencies in order to provide the caretaking we judge to be necessary. The original impulse is often the one associated with caring. It arises in individuals. But as groups of individuals discuss the perceived needs of another individual or group, the imperative changes from "I must do something" to "Something must be done." This change is accompanied by a shift from the nonrational and subjective to the rational and objective. What should be done? Who should do it? Why should the persons named do it? This sort of thinking is not in itself a mistake; it is needed. But it has buried within it the seed of major error. The danger is that caring, which is essentially nonrational in that it requires a constitutive engrossment and displacement of motivation, may gradually or abruptly be transformed into abstract problem solving. There is, then, a shift of focus from the cared-for to the "problem." Opportunities arise for self-interest, and persons entrusted with caring may lack the necessary engrossment in those to be cared-for. Rules are formulated and the characteristic variation in response to the needs

of the cared-for may fade away. Those entrusted with caring may focus on satisfying the formulated requirements for caretaking and fail to be present in their interactions with the cared-for. Thus caring disappears and only its illusion remains.

It is clear, of course, that there is also danger in failing to think objectively and well in caring situations. We quite properly enter a rational-objective mode as we try to decide exactly what we will do in behalf of the cared-for. If I am ill informed, or if I make a mistake, or if I act impetuously, I may hurt rather than help the cared-for. But one may argue, here, that the failure is still at the level of engrossment and motivational displacement. Would I behave so carelessly in my own behalf?

It would seem, then, that one of the greatest dangers to caring may be premature switching to a rational-objective mode. It is not that objective thinking is of no use in problems where caring is required, but it is of limited and particular use, and we shall have to inquire deeply into what we shall call "turning points." If rational-objective thinking is to be put in the service of caring, we must at the right moments turn it away from the abstract toward which it tends and back to the concrete. At times we must suspend it in favor of subjective thinking and reflection, allowing time and space for seeing and feeling. The rational-objective mode must continually be re-established and redirected from a fresh base of commitment. Otherwise, we find ourselves deeply, perhaps inextricably, enmeshed in procedures that somehow serve only themselves; our thoughts are separated, completely detached, from the original objects of caring.

Now, before turning to a closer look at the one-caring, perhaps we should consider where we are headed through our analysis of caring.

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## ETHICS AND CARING

It is generally agreed that ethics is the philosophical study of morality, but we also speak of "professional ethics" and "a personal ethic." When we speak in the second way, we refer to something explicable—a set of rules, an ideal, a constellation of expressions—that guides and justifies our conduct. One can, obviously, behave ethically without engaging in ethics as a philosophical enterprise, and one can even put together an ethic of sorts—that is, a description of what it means to be moral—without seriously questioning what it means to be moral. Such an ethic, it seems to me, may or may not be a guide to moral behavior. It depends, in

a fundamental way, on an assessment of the answer to the question: What does it mean to be moral? This question will be central to our investigation. I shall use "ethical" rather than "moral" in most of our discussions but, in doing so, I am assuming that to behave ethically is to behave under the guidance of an acceptable and justifiable account of what it means to be moral. To behave ethically is not to behave in conformity with just any description of morality, and I shall claim that ethical systems are not equivalent simply because they include rules concerning the same matters or categories.

In an argument for the possibility of an objective morality (against relativism), anthropologist Ralph Linton makes two major points that may serve to illuminate the path I am taking. In one argument, he seems to say that ethical relativism is false because it can be shown that all societies lay down rules of some sort for behavior in certain universal categories. All societies, for example, have rules governing sexual behavior. But Linton does not seem to recognize that the content of the rules, and not just their mere existence, is crucial to the discussion of ethicality. He says, for example: "... practically all societies recognize adultery as unethical and punish the offenders. The same man who will lend his wife to a friend or brother will be roused to fury if she goes to another man without his permission."19 But, surely, we would like to know what conception of morality makes adultery "wrong" and the lending of one's wife "right." Just as surely, an ethical system that renders such decisions cannot be equivalent to one that finds adultery acceptable and wife lending unacceptable.

In his second claim, Linton is joined by a substantial number of anthropologists. Stated simply, the claim is that morality is based on common human characteristics and needs and that, hence, an objective morality is possible. That morality is rooted somehow in common human needs, feelings, and cognitions is agreed. But it is not clear to me that we can move easily or swiftly from that agreement to a claim that objective morality is possible. We may be able to describe the moral impulse as it arises in response to particular needs and feelings, and we may be able to describe the relation of thinking and acting in relation to that impulse; but as we tackle these tasks, we may move farther away from a notion of objective morality and closer to the conviction that an irremovable subjective core, a longing for goodness, provides what universality and stability there is in what it means to be moral.

I want to build an ethic on caring, and I shall claim that there is a form

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of caring natural and accessible to all human beings. Certain feelings, attitudes, and memories will be claimed as universal. But the ethic itself will not embody a set of universalizable moral judgments. Indeed, moral judgment will not be its central concern. It is very common among philosophers to move from the question: What is morality? to the seemingly more manageable question: What is a moral judgment? Fred Feldman, for example, makes this move early on. He suggests:

Perhaps we can shed some light on the meaning of the noun "morality" by considering the adjective "moral." Proceeding in this way will enable us to deal with a less abstract concept, and we may thereby be more successful. So instead of asking "What is morality?" let us pick one of the most interesting of these uses of the adjective "moral" and ask instead, "What is a moral straight judgment?" and ask instead, "What is a moral straight judgment?"

Now, I am not arguing that this move is completely mistaken or that nothing can be gained through a consideration of moral judgments, but such a move is not the only possibility. We might choose another interesting use of the adjective and ask, instead, about the moral impulse or moral attitude. The choice is important. The long-standing emphasis on the study of moral judgments has led to a serious imbalance in moral discussion. In particular, it is well known that many women—perhaps most women—do not approach moral problems as problems of principle, reasoning, and judgment. I shall discuss this problem at length in chapter four. If a substantial segment of humankind approaches moral problems through a consideration of the concrete elements of situations and a regard for themselves as caring, then perhaps an attempt should be made to enlighten the study of morality in this alternative mode. Further, such a study has significant implications, beyond ethics, for education. If moral education, in a double sense, is guided only by the study of moral principles and judgments, not only are women made to feel inferior to men in the moral realm but also education itself may suffer from impoverished and one-sided moral guidance.

So building an ethic on caring seems both reasonable and important. One may well ask, at this point, whether an ethic so constructed will be a form of "situation ethics." It is not, certainly, that form of act-utilitarianism commonly labeled "situation ethics." Its emphasis is not on the consequences of our acts, although these are not, of course, irrelevant. But an ethic of caring locates morality primarily in the pre-act consciousness of the one-caring. Yet it is not a form of agapism. There is no

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command to love nor, indeed, any God to make the commandment. Further, I shall reject the notion of universal love, finding it unattainable in any but the most abstract sense and thus a source of distraction. While much of what will be developed in the ethic of caring may be found, also, in Christian ethics, there will be major and irreconcilable differences. Human love, human caring, will be quite enough on which to found an ethic.

We must look even more closely at that love and caring.

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